Bell Atlantic – Texas Performance Standard Comparison

BANY	1. Texas Business Rules
Resale: **Electronically Submitted Orders** POTS/Pre-Qualified Complex: • Flow Through Orders: 2Hours • Orders with < 10 Lines: 24 Hours • Orders with ≥ 10 Lines: 72 Hours Complex POTS Services (ISDN) (Requiring Loop Qualifications) • Orders with < 10 Lines: 72 Hours • Orders ≥ 10 Lines: 72 Hours Special Services: • Orders with < 10 Lines: 48 Hours • Orders with ≥ 10 Lines: 72 Hours **Faxed /Mailed Orders:** *Not available for Resale* **UNE:** **Electronically Submitted Orders** POTS/Pre-Qualified Complex: • Flow Through Orders: 2Hours • Orders with < 10 Lines: 24 Hours • Orders with ≥ 10 Lines: 72 Hours Complex POTS: Two Wire ISDN (Requiring Loop Qualification) • Orders with < 10 Lines: 72 Hours • Orders ≥ 10 Lines: 72 Hours Special Services: • Orders with < 10 Lines: 48 Hours • Orders with ≥ 10 Lines: 72 Hours **Faxed /Mailed Orders:** • Add 24 hours to the intervals above	**Electronically Submitted and Processed:** • Simple Res. And Bus. < 5 Hours <u>Interface hours only</u> **Complex Business (1-200 Lines) < 24 Hours** • Complex Business (>200 Lines) < 48 Hours • UNE Loop (1-49 Loops) < 5 Hours <u>Interface hours only</u> • UNE Loop (> 50 Loops) < 48 Hours • Switch Ports < 5 Hours **Manually Submitted or Processed:** • Simple Res. And Bus. < 24 Hours • Complex Business (1-200 Lines) < 24 Hours • Complex Business (>200 Lines) < 48 Hours • UNE Loop (1-49 Loops) < 24 Hours • UNE Loop (> 50 Loops) < 48 Hours • Switch Ports < 24 Hours **2.** **Electronically submitted via EDI:** • Simple Residence and Business LNP Only (1-19 Lines) < 5 Business Hours • LNP with Loop (1-19 Loops) < 5 Business Hours • Simple Residence and Business LNP Only (20+ Loops the word "Loops" should be deleted < 48 Clock Hours • LNP with Loop (20+ Loops) < 48 Clock Hours • LNP Complex Business (1-19 Lines) < 24 Clock Hours • LNP Complex Business (20-50 Lines) < 48 Clock Hours • LNP Complex Business (50+ Lines) < Negotiated with Notification of Timeframe within 24 Clock Hours **Manually submitted:** • Simple Residence and Business LNP Only (1-19 Lines)< 24 Clock Hours • LNP with Loop (1-19 Loops) < 24 Clock Hours • Simple Residence and Business LNP Only (20+ Loops the word "Loops" should be deleted < 48 Clock Hours • LNP with Loop (20+ Loops) < 48 Clock Hours • LNP Complex Business (1-19 Lines) < 24 Clock Hours • LNP Complex Business (20-50 Lines) < 48 Clock Hours • LNP Complex Business (50+ Lines) < Negotiated with Notification of Timeframe within 24 Clock Hours